



Active ConsultingSM



When families, providers, and caregivers are in crisis, our highly-skilled team provides wraparound supports to enhance existing systems and create better outcomes for all.

Our history is rooted in serving individuals with intellectual and developmental disabilities (IDD). Now, we improve the systems that support vulnerable populations with complex needs, including individuals with dual diagnosis of IDD and behavioral health conditions.

Active Consulting includes hands-on training and walk-alongside support. Our approach produces better outcomes for individuals and can reduce costs and stressors to the overall system.

Our Approach

Unlike the academic approach espoused by many consulting firms, our Active Consulting service features:

A HANDS-ON APPROACH

We work side by side with providers, caregivers, and families—meeting people where they are.

FIRST-HAND EXPERIENCE

Our years of success as a service provider prepare us to provide solutions that work.

COMMITMENT TO INDIVIDUALS

Our person-centered ideology guides us to help people meet their potential no matter what their needs are. Acuity level is not a determining factor in providing services.

We customize our approach, helping our partners make systemic changes to address their most urgent and complex needs. Our Active Consulting teams typically include licensed clinicians, such as BCBA's and LCSW's, and our services include:



Comprehensive Assessments



24/7 Crisis Line Access for Staff and Caregivers



Policy and Program Consultation



Transition Management



Specialized Clinical and Staff Resources and Training, including On-Site Coaching



Crisis Debriefing

Outcomes

Our approach has led to remarkable results—systemically and financially—for those who have worked with us.

With Benchmark’s support, our partners have achieved:

- Decreased hospitalizations and emergency department visits
- Improved staff training
- Increased access to mental health supports
- Increased access to behavioral consultation for program development
- Increased access to crisis intervention services
- Increased access to crisis respite and temporary out-of-home placement
- Improved communication and information exchange
- Improved onboarding procedures and increased staff retention



BEFORE ACTIVE CONSULTING

- Crisis Recidivism
- Emergency Department/
Hospitalization
- Incarceration
- Institutionalization
- High Costs

AFTER ACTIVE CONSULTING

- Stabilization
- Less Intensive Care
- Employment and Ongoing Supports
- Step Down to Typical Levels
of Medicaid Funding
- Improved Clinical Outcomes

Powered by 60+ years as a service provider,
Benchmark's Active Consulting service
creates lasting results for existing systems.

Next Steps

Learn more and request a presentation of our
most-recent project outcomes report by contacting:

SARAH CHESTNUT

National Director,
Business Development Strategies
schestnut@benchmarkhs.com

JOHN LOVETT

National Director,
Clinical Development
jlovett@benchmarkhs.com

BenchmarkHS.com/Development

 |  |  @BenchmarkHumanServices

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